#### CRUSH 2024 FAQ

#### When is CRUSH 2024?

CRUSH General Session will begin the evening, Monday, August 5 and continue through Wednesday, August 7. More details around the timeframe and agenda will be shared closer to the event!

## Will there be an early bird registration?

Yes, The early bird registration will be from May 1st through May 31st at 11:59pm CST. The cost for early bird registration is \$199.

#### How much does it cost to attend CRUSH?

Registration for CRUSH 2024 is \$299 per CE. The registration cost will include access to the CRUSH sessions, Welcome Bag and the following meals:

Monday, August 5:

General Conference Welcome Reception with light hors d'oeuvres

Tuesday, August 6: Continental Breakfast Lunch Dinner

Wednesday, August 7:

Closing Session with Continental Breakfast

### Will there be a Leader Day at Crush 2024?

We will be inviting our qualified leaders\* to a special experience during CRUSH. More details to follow. This experience will be held within our General Session time frame, you will not need to travel early or stay late to participate.

\*To qualify for this special Leader experience, you must be Career Rank ECE+ by the time of Crush 2024.

## Can I cancel my ticket or get a refund?

Tickets are non-transferable. Refunds available for 14 days after purchase. Email Customer Support at support@onehopewine.com to inquire about canceling your registration.

### Where should I stay for CRUSH?

The accommodations for CRUSH 2024 are at the beautiful Napa Valley Marriott Hotel & Spa. You can book your room through this <u>link!</u> Please book your room before July 15, 2024.

# What training will I receive at CRUSH?

Our Field Development Team works hard to develop timely and relative training to garner both professional and personal growth. More information about specific training sessions and topics will be announced closer to the event.

## Where can I find a list of the speakers for CRUSH?

You can find a list of our CRUSH 2024 speakers on this website, to be shared at a later date.

# What awards will be given?

You can find a full list of awards celebrated at CRUSH on the Awards tab of the CRUSH Website.

### Will there be a hashtag for the event?

Yes! Use the hashtag #ONEHOPECRUSH - feel free to start using it now and as you register and get ready to join us in August.

## Will I be able to book my Wine Club Free Tasting during CRUSH?

Please note that our winery team will not be hosting tastings during CRUSH as the entire team will be focusing on proving the BEST Hospitality and experience for the event. Anyone who is interested in booking a tasting, will need to reach out to the winery to ask about availability outside of Aug 5-7th. Your WC shipment provides a QR code to book your tasting or you can visit Book Now!